



4570 Bernard Road, Newfield, NJ 08344
 Office #: (856) 692-6308 Fax #: (856) 692-3961
 Plumbing License #10575

PERFORMANCE & RELIABILITY AGREEMENT

Congratulations on your investment in one of the most comprehensive plumbing service agreements available anywhere.

With this agreement, you are now considered a **Preferred Customer** which entitles you to absolute priority service, extended warranties, cash discounts, and most importantly: **Peace of Mind**.

The purpose of this plan is to provide your family with enhanced equipment safety, efficiency, and reliability as well as extend the life of your equipment. Here is just a sample of our procedures:

GENERAL SYSTEM

- Inspect complete home for signs of water and gas leaks (must be readily accessible).
- Search for code and safety violations.
- Present complete written report.
- Advise client with recommendations.

KITCHEN

- Inspect dishwasher supply hoses.
- Inspect faucets for corrosion.
- Inspect faucets seals for wear.
- Remove, inspect, and clean aerator.
- Inspect all viable drains.
- Test all emergency shut-off valves and inspect for cracks, corrosion, etc.
- Test disposal unit and inspect for signs of corrosion, excessive wear, and leakage.

BATH AND LAUNDRY

- Inspect washing machine water supply hoses.
- Inspect washing machine drain hose.
- Inspect and test trip waste assemblies.
- Inspect toilets and tanks for potential leaks, excessive corrosion, proper settings, and water usage settings.
- Perform dye testing for tank leakage.

WATER HEATER

- Inspect water heater emergency temperature/pressure and shut-off valve.
- Test and inspect water supply valve.
- Clean, inspect, and test burner and pilot assembly and related controls.
- Test exhaust flue gas assembly.
- Inspect gas supply connections.

Name:		No.:	
Address:			
City:	St:	Zip:	
Hm Phone:	Wk Phone:		
Location:			

ADDITIONAL COVERAGE AND OPTIONS

- Kitchen ___ Full Bath ___ Half Bath ___ Laundry ___ Other _____
- Hydro-Jet Water Heater Drain, Flush, and Fill

Other Notes:

ABSOLUTELY NO RISK MONEY-BACK GUARANTEE & TERMS

All service department parts, materials, and labor shall be discounted at a rate of 15% off our normal price. Emergency service shall be provided after normal working hours at no additional charge. All repair warranties made under this agreement shall be doubled up to three full years, provided that you have maintained continual P.R.A. coverage for the entire warranty period. This agreement shall renew automatically each year, unless canceled by either party with a thirty day written notice. Your 100% total satisfaction is guaranteed. Try this program for ninety days; if you are not pleased we will refund your entire investment. There is absolutely no risk. We will keep you happy. Full payment is due upon acceptance of this agreement. Thank you very much for your investment. We are looking forward to serving your needs!

YOUR ACCEPTANCE AND METHOD OF INVESTMENT

I/we agree to receive () PTPC over the next () year(s) for a total of \$	
<input type="checkbox"/> Cash <input type="checkbox"/> Check, no.: <input type="checkbox"/> Credit Card, type:	
Account no.:	Exp. Date:
Company Approval:	Date:
Customer Approval:	Date:

THE BEST TUNE-UP IN TOWN!

Precision Tune-Up Benefits

- All repair warranties made under this agreement shall be doubled up to three full years.
- Lower utility bills (related to water heater).
- Extended equipment life.
- Fewer repairs, breakdowns, and improved system reliability.
- Peace of mind for you and your family.
- Increased performance.
- Priority service scheduling.

Here is What We Are Going to Do

Water Heater

- Flush Out Water Heater and Refill (once per year). Drain Must Be Near By. OPTIONAL
- Inspect and Test Water Relief Valve.
- Inspect and Test Emergency Water Shutoff Valve.
- Inspect and Test Burner Assembly.
- Inspect and Test Pilot Assembly.
- Inspect and Test Flue Piping.
- Inspect and Test Draft Diverter.
- Inspect and Test for Proper Combustion.
- Test Gas Supply For Leaks (at water heater).
- Test For Proper Combustion Air Intake and Supply.
- Record Temperature Settings.
- Inspect, Test, And Tighten Connections.
- Set water temperature to 120 degrees F., to help prevent scalding.

Lavatory

- Inspect and Test Faucets for Corrosion.
- Inspect and Test Faucets for Leaks.
- Inspect and Test Seals.
- Inspect, Test, and Clean Aerators.
- Inspect and Test All Visible Drains.
- Inspect and Test Emergency Water Shutoff Valves.
- Clean Aerators.
- Lubricate Stems, Cartridges, and Seals.

Toilets

- Inspect and Test Tank for Leaks and Corrosion.
- Perform Dye Test for Tank Leakage.
- Inspect and Test Emergency Water Shutoff Valves.

Kitchen Sink

- Inspect and Test Faucets for Corrosion.
- Inspect and Test Faucets for Leaks.
- Inspect and Test Seals.
- Inspect, Test, and Clean Aerators.
- Inspect and Test All Visible Drains.
- Inspect and Test Emergency Water Shutoff Valves.
- Inspect Disposal For Leaks and Corrosion.
- Clean Aerators.
- Lubricate Stems, Cartridges, and Seals.

Whole House Inspection

- Inspect Complete Plumbing Systems for General Problems, Design Flaws, etc.
- Inspect Water Supply System for Leaks.
- Inspect Water Supply System for Corrosion and Excessive Wear.
- Inspect Water Drain System for Leaks.
- Inspect Water Supply System for Corrosion and Excessive Wear.
- Inspect Gas Supply System for Leaks or Corrosion.
- Inspect and Test Outdoor Water.
- Clean Aerators.

Optional Drain Service

- Water Jet Clean Sink Drains
- Water Jet Clean Lavatory Drains
- Roto-Clean or Hydro Jet Main Drain
- Treat Main Drain With Commercial Grade Drain Prevention.
- Treat Main Drain With "Bio-Clean" Drain Prevention.



**Enhanced
Performance
and Reliability**

Note: All services will be provided as needed and when components are readily accessible.

Comprehensive Plumbing Checklist

Diagnostics and Testing

Needs Attention Approved None

Water Heater

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- Inspect and Test Water Relief Valve.
- Inspect and Test Emergency Water Shutoff Valve.
- Inspect and Test Pilot and Burner Assembly.
- Inspect and Test Flue Piping and Draft Diverter.
- Inspect and Test for Proper Combustion.
- Test Gas Supply For Leaks (at water heater).
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- Inspect and Test Seals.
- Inspect, Test, and Clean Aerators.
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- Inspect and Test Emergency Water Shutoff Valves.
- Inspect Disposal For Leaks and Corrosion.
- Clean Aerators.
- Lubricate Stems, Cartridges, and Seals.

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- Inspect and Test Tank for Leaks and Corrosion.
- Perform Dye Test for Tank Leakage.
- Inspect and Test Emergency Water Shutoff Valves.

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- Inspect Complete Plumbing Systems for General Problems, Flaws, etc.
- Inspect Water Supply System for Leaks.
- Inspect Water Supply System for Corrosion and Excessive Wear.
- Inspect Water Drain System for Leaks.
- Inspect Water Supply System for Corrosion and Excessive Wear.
- Inspect Gas Supply System for Leaks or Corrosion.
- Inspect and Test Outdoor Water.
- Clean Aerators. Inspect Washer Seal.